

During this time, SIA continues to be dedicated to our members, while also focusing on the health and well-being of our own staff.

All of our departments remain operational with modifications so that we remain compliant with Governor Newsom's March 19th 2020 Stay at Home Order.

SIA thanks each of our members for their understanding and cooperation during these trying times.

Administration – Staff are working from home and checking their e-mails on a regular basis.

Client Services and SIA IT – Staff are working from home and checking their e-mails on a regular basis.

Finance and Operations - Staff are working from home with one staff member on-site each week.

Liability and Property – Staff are working from home and checking their e-mails on a regular basis.

Prevention Services – Staff are working from home and checking their e-mails on a regular basis.

All E3 appointments have been suspended until further notice.

Risk Management – Jennifer McCain will be working from home and checking her e-mail on a regular basis.

Workers' Compensation – Staff will be working on-site.

In order to protect our employees we have implemented a temporary work schedule that emphasizes social distancing and allows us to ensure timely benefits are being delivered to our members' injured employees.

The Workers' Compensation Department will be open Tuesday through Friday during our normal business hours.

All work injuries should be reported to our Early Intervention Hot Line.

If the employee is having a medical emergency, please call 911 and/or direct them to the nearest emergency room. Then notify SIA by calling our Early Intervention Hot Line on behalf of the employee.

EGUSD (916) 801-9908

SCUSD (916) 643-9299

All Others (877) 742-3467

We will have alternating work groups assigned to specific work weeks. These work groups will perform those essential tasks needed to ensure benefits are being delivered to our members' injured employees.

All other phone calls should be directed to our main phone line (916) 364-1281 or (877) 742-5437. This will allow your call to be transferred to an available staff member.

We also request that all e-mail communication to our examiners and return to work staff be sent to the following central e-mail address.

SIAWCCentral@sia-jpa.org

If you have questions or concerns, please feel free to reach out to Opal Weiser at oweiser@sia-jpa.org or (916) 369-4075.