

During this time, SIA continues to be dedicated to our members, while also focusing on the health and well-being of our own staff.

All of our departments remain operational with modifications so that we remain compliant with Governor Newsom's March 19th 2020 Stay at Home Order.

SIA thanks each of our members for their understanding and cooperation during these trying times.

Administration – Staff are working from home and checking their e-mails on a regular basis.

Client Services and SIA IT – Staff are working from home and checking their e-mails on a regular basis.

Finance and Operations - Staff are working from home with one staff member on-site each week.

Liability and Property – Staff are working from home and checking their e-mails on a regular basis.

Prevention Services – Staff are working from home and checking their e-mails on a regular basis.

Risk Management – Jennifer McCain will be working from home and checking her e-mail on a regular basis.

Workers' Compensation Department – Beginning October 12, 2020, our on-site office hours will resume back to Monday through Friday during our core hours of operation of 7 a.m. to 4:30 p.m. Staff will be working remotely and on-site.

We continue to maintain social distancing which includes a hybrid model of remote work and in-office work to ensure that we have a staff available in the office each week. All remote workers have access to their office phones and emails. Email is the recommended mode of communication but you may also call SIA's main phone line (916) 364-1281 or (877) 742-5437. Your call can be transferred to an on-site staff member or the voice mail box of the person you are trying to reach.

Our Early Intervention Nurses and Utilization Review Nurses are available Monday through Friday with core hours of operation of 7 a.m. to 5:30 p.m.

- All work injuries should be reported to our Early Intervention Hot Line.
- If the employee is having a medical emergency, please call 911 and/or direct the employee to the nearest emergency room. Then notify SIA by calling our Early Intervention Hotline on behalf of the employee.

Early Intervention Hotlines:

- EGUSD (916) 801-9908
- SCUSD (916) 643-9299
- All Others (877) 742-3467